

Edge Initiative Implementation

Louisville Free Public Library



KPI Owner: Lee Burchfield

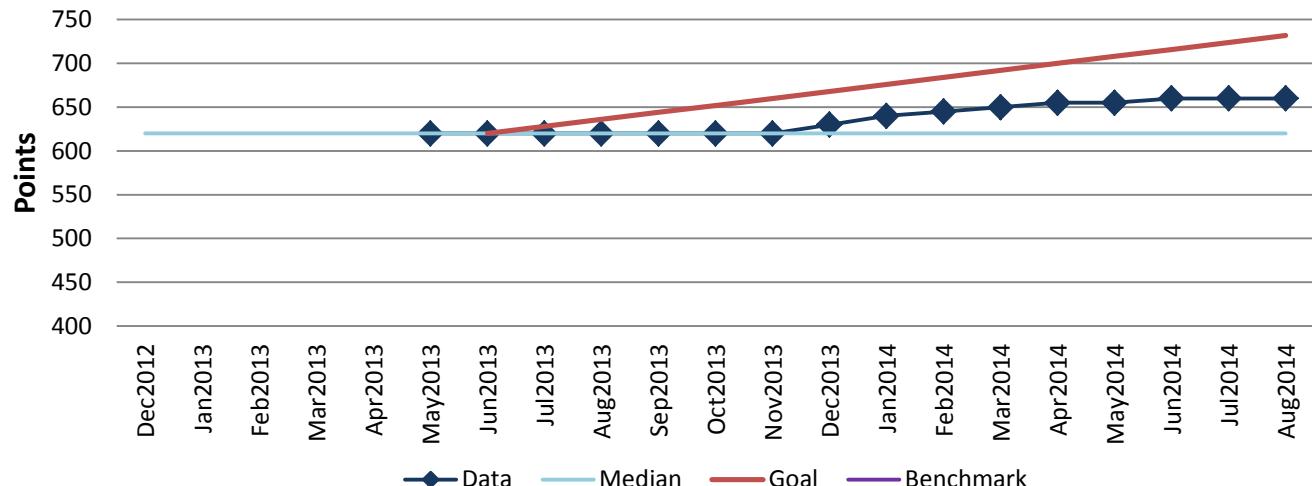
Process: Technology Planning

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary	
Baseline: Initial Assessment Score = 620	Goal: During Fy 2013-15, complete elements of the LFPL Edge Action Plan to increase assessment score to 810.	Data Source: Initial Assessment Score + Action Plan Progress Goal Source: LFPL Edge Action Plan Benchmark Source: Edge Initiative	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Edge Initiative Assessment and Action Plan Why Measure: To assess services vs. national standards via www.libraryedge.org .	Next Improvement Step: Focus on developing policy and procedure
Benchmark: TBD				

How Are We Doing?

Sep2013-Aug2014 12 Month Goal	Sep2013-Aug2014 12 Month Average		Aug2014 Goal	Aug2014 Actual	
NA	NA		732	660	
Points	Points		Points	Points	

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Sep2013-Aug2014 Pareto Analysis

